

2025 POLICIES, TERMS & CONDITIONS

For your safety and enjoyment, please read and comply with the following policies.

Check in: 2 pm, Check out: 11 am (RV sites and Marina)

<u>General</u>

- Please *vacate* your site and/or slip on time. Violation of check out time may result in additional charges.
- All RVs, vehicles, boats and boat trailers must display a permit on the dash or trailer tongue.
- Quiet Hours are between 10 pm and 7 am.
- No generator use is allowed in the RV Park or Marina unless there is a power outage.

Damage/Cleanliness

- Always use a spotter when backing into your site. When opening slide outs please use caution to avoid hitting the water hydrant and electrical pedestal located at each RV site.
- Any damage to TCM property by customers and/or their guests will be charged to customer (see "Financial").
- TCM will not be responsible for loss, damage or theft of any personal property while moored, parked or visiting the premises.
- Please pick up all garbage (including cigarette butts) from your site prior to vacating to avoid a cleaning fee (see "Financial")
- Please keep sites and boats free of garbage to avoid issues with ravens, bears or mink.

Etiquette

- Please respect the privacy of other guests and refrain from walking through occupied RV sites.
- Do not block any other RV site.
- Vehicles must fit completely within the gravel footprint of your site. No parking or driving on grass.
- Park vessel/RV only in your assigned slip/site.

Fires

- When using communal fire pit, please observe all fire bans and avoid fires in high winds.
- Only propane fire pits are allowed in RV sites.



Fish Cleaning

- Fish cleaning stations are provided at the end of A, B and C docks in the Marina. Please clean up after use.
- Do not clean fish in unauthorized locations, such as in the RV Park or on your vessel.
- Do not throw fish carcasses in garbage bins.

Pets

- All pets must be on leash and must be kept quiet so as not to disturb other guests.
- Please clean up after your pets. For your convenience waste bag stations are located around the property.
- All pets much be on leash while on the docks.

Ramp (Boats/Kayaks)

- Please do not back your boat trailer off the concrete at low tides.
- We recommend a minimum 6' tide to pull a 30' boat on the ramp.
- RV guests can launch and store their kayaks for free when staying in the RV Park. The kayak storage rack is located between the office and the RV Park.

Rates

- **RV Park** rates are based on one RV per site with double occupancy (2 adults). There is an extra adult charge if >2 people over the age of 16.
- Moorage rates are based on slip length or actual vessel length (LOA), whichever is longer.
 - An accurate LOA is required at the time of reservation and is the customers responsibility. It includes tip of bow pulpit to the end of engines when up.
 - Vessels including bow pulpit, motors and other attachments must fit entirely within the assigned slip. If the vessel's footprint exceeds the reserved slip, we may be unable to relocate the vessel, and customers may forfeit their deposit.

Safety

- Use and occupy the marina floats at your own risk.
- Smoking is not allowed in the marina.
- Young children must wear life jackets on the floats and be under adult supervision.
- Absolutely no fueling in the TCM marina, launch area or on TCM property.

Water

- All water to the Marina and RV park is potable.
- Please conserve water as much as possible.
- No washing vehicles or RVs at washdown station or in RV Park.



FINANCIAL POLICIES

Deposits: Payment in full is due at the time of booking.

Cancellations/Refunds: Deposits will be refunded with 30 days' notice minus a 20% administration fee. With less than 30 days' notice, no refund is given. **Trip cancellation insurance is recommended for anyone concerned about needing to cancel last minute.**

There is no refund or credit for guests leaving prior to scheduled departure or for unused days.

TCM will not be held responsible for cancellations for reasons including but not limited to: medical, fire, flood, adverse weather conditions, smoke, road closures, ferry schedules, border closures, state of emergency shutdowns or other "force majeure" events beyond its control.

Reservation Changes: Changes are subject to availability and must be used in the same calendar year.

Site/Slip Requests: Every effort is made to place guests in their requested sites and slips. However, management reserves the right to make changes, as necessary. Customers will be notified of any changes.

Damages: You will be charged a minimum of \$350 for damage caused to a water hydrant or electrical stand in RV Park or Marina. Other damage will be charged based on time and materials to repair.

Cleaning Fee: You will be charged \$50 if we have to clean up cigarette butts or other garbage in your site after you leave.